

Our Awards aim to recognise, celebrate and motivate performance in the sector and are the only awards made specifically for charity retailing. The presentations took place at Keele Hall on Monday 6 July. The Awards were announced by Mike Southon (pictured right), business speaker and author of 'The Beermat Entrepreneur' and 'Sales on a Beermat'. Awards were presented by Kath Schofield, Director for Retail/Business & Administration at Corporate College (Derby College) and Sue Azzopardi, Head of Trading at British Red Cross and Chair of the Association of Charity Shops.



YOUNG VOLUNTEER OF THE YEAR



★ **1st place, Rosie Kilburn of British Red Cross**

★ **Runner up, Richard Deane of Naomi House Hospice**

★ **Runner up, Joanne Nunn of Save the Children**

★ **Runner up, Carl Grant of St Andrew's Children's Hospice (award collected by Dianne Clark)**

Our winner, **Rosie Kilburn**, is an outstanding volunteer who, despite having a serious illness, has kept supporting her local shop. Joining the shop when she was 15, she has been spending her Saturdays there for more than a year, making a real connection with customers and volunteers. She is the key person responsible for the window displays and enjoys helping with the merchandising. As her manager says of her, 'She stands out and will always go the extra mile'. When asked about her volunteering experience, Rosie says "I really enjoy working there, so I'm not just sitting around doing nothing – I'd get bored really quickly. It's so great to be doing something positive."

HIGHEST AVERAGE VOLUNTEER HOUR CONTRIBUTION PER SHOP PER WEEK

★ **The winner was Cancer Research Wales with an average volunteer contribution of 225 hours per shop per week.**



INNOVATION



★ **1st place, CLIC Sargent**



★ **2nd place, St Gemma's Hospice**



★ **3rd place, St Catherine's Hospice, Preston**

The winner of the Innovation award, **CLIC Sargent**, has taken their adapted 1960's Routemaster Bus to the Glastonbury Festival full of vintage clothing and the initiative was so successful they are now aiming to do the same in the main music festivals around the country.

MOST SUPPORTIVE SUPPLIER

★ **The winner of the Most Supportive Supplier was eProductive (right), nominated by St Giles Hospice Shops**



★ **eBay FOR CHARITY EXCELLENCE**
The winner of this Award was Sense Trading (left)

★ *Association of Charity Shops Annual Awards 2009* ★

MOST VALUABLE ITEM DONATED



The winner of the Most Valuable Item Donated to a charity shop was Oxfam for a first printing of the first Sherlock Holmes novel, 'A Study in Scarlet' at auction for £15,500.



MOST UNUSUAL ITEM DONATED

The winner of the Most Unusual Item donated to a charity shop is St Luke's Hospice, who were offered a wardrobe, assorted bedroom furniture and 2 brand new coffins.

SHOP TEAM OF THE YEAR



1st place, The Trussell Trust for their Salisbury Re-store shop team



Runner up, British Red Cross, for their Market Deeping shop team



Runner up, Cancer Research UK for their Edinburgh Morningside shop team

HIGHEST AVERAGE PROFIT PER SHOP PER WEEK

The winner of the 10 shops and under category, is FORCE CANCER CHARITY. Unfortunately, no-one from Force was able to attend on the evening.



The winner of the 11-20 shops category is Compton Hospice



The winner of the 21-100 shops category, is St Peter's Hospice



The winner of the 100+ shops category is Oxfam

THE WOW! FACTOR AWARDS 2009



Congratulations go to St Peter's Hospice who won the Best Shop Interior Award for their North View shop (pictured right).



And congratulations to Cancer Research UK who won the Best Shop Window Award for their Penarth shop (pictured left).